

# Care Systems



# Product Range

## FOLKNOLL GROUP LTD

For more than 30 years we have been leading suppliers of audio visual communications equipment and security locking systems. We supply a large range of standard and specialist products for the high security, building and care industries. All of our products are design by experienced engineers for easy installation, simple configuration, straightforward operation, excellent testing facilities, low maintenance, high reliability making our products better for you and your clients.

### Customer Base

We have a large customer base across all of our market sectors and are approved suppliers of Electric Locking Control, Video Intercoms and General Alarm Systems for the Prison Service. We are proud of our reputation for robust and reliable equipment.

### Specialist Systems

The Folknoll group offers full a design service to modify our existing products or developing completely new products to enable us to provide the right product for you and your clients.

### Quality

Folknoll has ISO 9001 and CHAS accreditation and pride ourselves on the quality of materials and workmanship used for all our standard and specialist products. At the heart of every Folknoll Group product or project are a team of highly skilled dedicated engineers with relevant industry experience ensuring every Folknoll product is the right product for you. Our commitment to quality is reflected in the proportion of repeat business from clients across all our market sectors.

### Support

All our products are fully supported with on-site commissioning, on-site and remote technical support.

### The Future

Folknoll staff are proud of their reputation as innovative specialist to the custodial market, regularly offering new products and systems to keep pace with the continually evolving electronics industry.

"We are committed to a rolling plan of system review and upgrade, to ensure that our systems continually represent the most up to date and cost effective solution to custodial system requirements."



B Perryman (Managing Director)

### Further Information

Please contact us on **01763 234567** send us an email [sales@folknoll.co.uk](mailto:sales@folknoll.co.uk) or visit our website [www.folknoll.co.uk](http://www.folknoll.co.uk) for further information on any of our product ranges.

## DISABLED REFUGE EVC



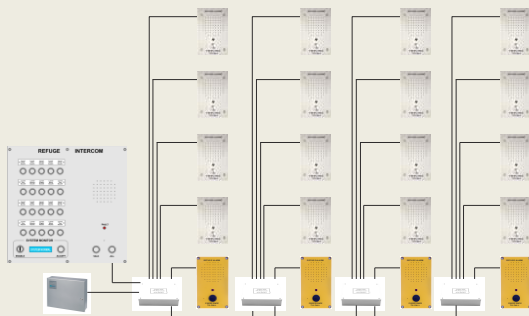
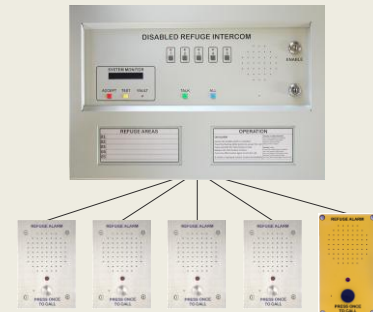
- Designed for compliance with BS 5839-9:2011
- Simply installation, configuration, operation
- Audio path testing, fault monitoring and reporting
- Battery backed PSU, 24 hours standby and 30 minutes operation
- Choice of external and internal vandal resistant outstations
- Pro-outstation with Braille, induction loop and photo luminescent fascia
- Adjustable audio levels (maximum 80 dB for noisy environments)
- Accommodates larger fire resistant cable types to comply with BS requirements
- I/O for BMS monitoring and control

All systems offer vandal resistant outstations, calling station identification, adjustable audio levels (up to 80dB), keyed enabled switch, battery backed operation, automatic audio path testing, internal fault monitoring and I/O for external devices.

### Compact Systems

(10 or less refuge areas)

Equipment, cabling and installation costs are reduced without compromising functionality by building the system controller, the battery backed PSU, the system master station and cable termination into a single fire panel sized wall mounted enclosure.



### Standard Systems

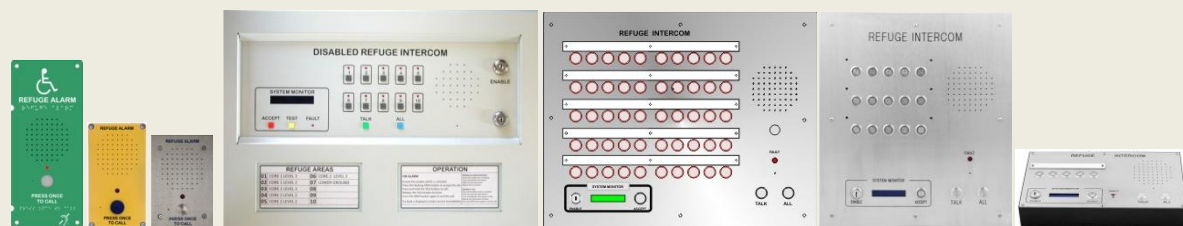
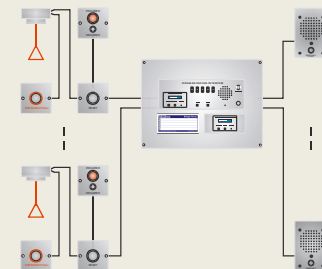
(more than 10 refuge areas)

Cabling options to save installation cost or match legacy cabling, vandal resistant master stations.

### Combined Systems (Refuge/Toilets)

(Up to 10 refuge areas and disabled toilets)

All of the advantages of a compact system with integral disabled toilets alarm monitoring. Interfaces directly with Folknoll Disabled Toilets Alarm systems. Reduces equipment costs and control room space.



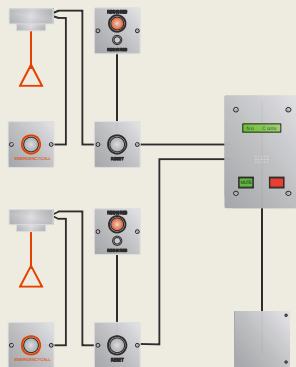
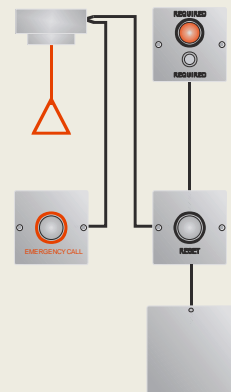
## DISABLED TOILETS ALARM



- Choice of ceiling pull cords and vandal resistant call buttons activators
- Range of beacon/sounder annunciator units
- Reset inside toilet
- Activation delay to reduce risk of accidental activation
- Remote monitoring (can be monitored from Disabled Refuge EVC system)
- LAN interface
- Battery backed operation

### Stand Alone Systems

The stand alone system is an independent disabled toilets alarm system comprising one or more activators, (typically ceiling pull cords and/or emergency call buttons), one or more alarm annunciators, a reset unit and a battery backed PSU. Folknoll offer a range of disabled toilets alarm modules and can manufacture custom units to suit your requirements.

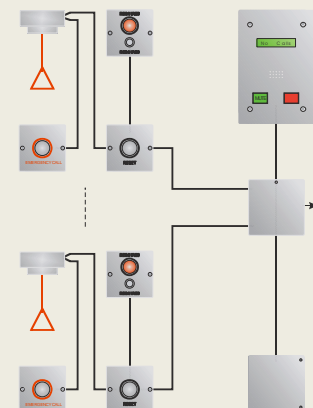


### Remote Monitoring Systems

Stand alone disabled toilets alarms can be monitored by one or more remote indicator panels. In the event of alarm activation each remote indicator panel emits an audible tone and displays a custom message identifying the source of the alarm. Remotely monitored systems are usually powered from a single battery backed power supply to ensure continued operation in the event of a mains failure.

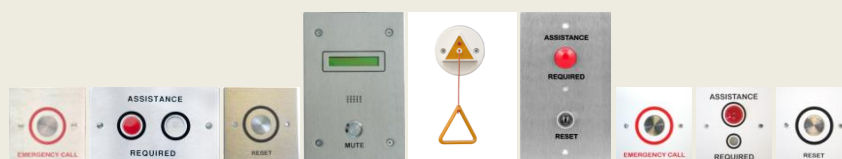
### Extended Systems

Remotely monitored systems can be extended by the addition of system controllers. Each system controller can monitor up to 16-off stand-alone toilet systems. If required up to 16-off system controllers can be networked together to monitor up to 256-off stand-alone toilet systems.



### LAN Interface

A LAN interface is available to enable remote systems to monitor and record alarm activations.



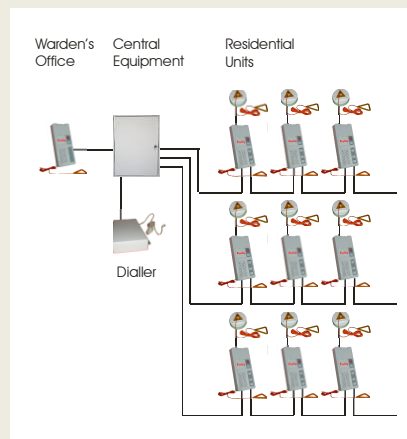
## PRESTIGE WARDEN SYSTEMS



- Wall mounted Intercom alarm / Speech Units
- Radio neck pendent alarm activation
- I/O for external activators e.g. smoke alarms
- Fixed / radio / DECT phone Wardens Handset
- Door entry
- Off-site monitoring
- Compatible with Prestige Nurse Call Systems

### The Resident Reassurance System

The Prestige Warden Call system is an alarm, intercom and door entry system for use sheltered housing schemes and other similar establishment. Speech Units are installed in residential units and other strategic locations. Should any tenant be in difficulty he or she can summon help by pressing the alarm button on the Speech Unit or by pulling its pull cords. The Warden's Hand Units displays information about the alarm (residence number, tenant's name, type of alarm and personal information) and emits an audible alarm. The Warden can talk to the tenant and take any necessary action.



### Radio Neck Pendant Alarm Activators

Residents who may experience difficulty reaching a wall unit can be issued with a neck pendant alarm activator.

### Door Entry System

Folknoll offer a range of standard and customised door entry panels for use with the Warden Call System. Visitors can contact the Warden or authorised residents using the Warden Call intercom. Selected system users can also remotely unlock doors to allow the visitors access. The door entry system also has facilities for authorised trader (deliveries etc.) and timed access e.g. not at night.

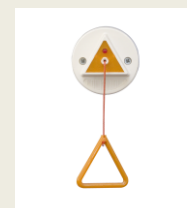


### Remote Monitoring

The Warden Call system offers manual/automatic switch to remote monitoring over the PSTN. This facility enables operators to save resources by use of group / third party monitoring for all some of the time.

### Additional Sensors / Activators

The Warden Call Systems has provision for a range of additional activators e.g. smoke alarms or additional pull cords. Providing extra reassurance for residents and their families.

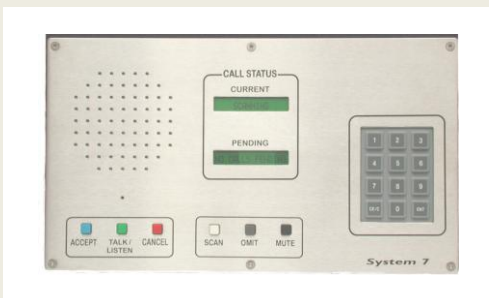


## PRESTIGE NURSE CALL SYSTEMS



- Special system for more dependant residents
- Special Nurse Call Wall Units
- Provision for additional pull cords and other activators
- Nurses must attend to cancel alarm
- Compatible with Prestige Warden Call Systems

## SOUNDCALL SYSTEMS



- Sound Activated
- Adjustable Trigger Level
- Two Way Communications
- Reliable Performance
- One Way Audio Monitoring
- Call Logging
- Pager Interface

The SOUNDCALL voice activated intercom monitors an unlimited number of rooms and alerts the operator when a sound is detected above the desired trigger level. The Folknoll SOUNDCALL system offers a number options including two communications call logging and radio paging. The system is ideal for detecting audio disturbances and to help protect your clients.



## EMERGENCY EXIT MONITORING SYSTEMS



- Detect unauthorised exit
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## DOOR ENTRY SYSTEMS



Folknoll offer an extensive range of door entry systems and accessories including: code locks, magnetic stripe locks, concierge systems, DDA compliant, and video entry systems.

For all of our video entry systems we offer a range of high-dynamic range video cameras with optional IR illumination for enhanced caller identification in difficult lighting conditions.

We can supply small door entry kits, large door entry systems and provide a professional door entry design, installation and maintenance service.

### Choice of Master Stations In-Room Equipment

For all of our door entry systems we offer a choice of vandal resistant wall mounted master stations, video monitors PC based master stations, in-room handsets or wall mount intercom units with optional video display.



### DDA Intercom Units

We have a range of standard DDA intercom units with vandal resistant fascias. These specially designed units can come with, Braille buttons, Braille annotation, high contrast fascias, luminescent annotation, and induction loops to suite your application. To aid caller identification our high dynamic range and illuminated video camera options are also available for DDA units.

### Custom Panels

As manufacturing company all of our designs can be customised to suit your requirements. We can change the number of buttons and annotation to suite your premises. We can change the look and feel of our equipment to match your site, and if required, Folknoll can design and manufacture bespoke equipment panels.

**You decide buttons, materials, colours, annotation function.**



## INDUCTION LOOP SYSTEMS



Folknoll supply and install a range of induction loop systems from large auditoria to local loops for door entry points and voice transfer systems.

Folknoll also have a disabled refuge outstation with integral induction loop.



## SUPPORT SERVICES

At Folknoll, we know that the supply and implementation of our Building Systems products is only part of the solution. Systems also need routine maintenance and emergency support throughout their life cycle.

For over 30 years Folknoll have been offering quality contract and ad hoc support to our clients, covering systems supplied by ourselves and third parties including:-

- Disabled Refuge EVC Systems
- Disabled Toilets Alarm Systems
- Prestige Warden Call Systems
- Prestige Nurse Call Systems
- Sound Call Systems
- Fire Exit Monitoring Systems
- Door Entry Systems
- Induction Loop Systems

Our technical staff are all security cleared to Enhanced CRO and CTC level, and hold CSCS cards. Our NQA ISO 9001 accreditation ensures the quality required to deliver these critical services. We are also CHAS approved; guaranteeing all works will be implemented safely in line with your requirements.

So whether you require a support contract, help with a specific issue, or just a second opinion we would be pleased to assist. Call Brian or Dave on **01763 234567** and to arrange the best and most cost effective support available.

### Standard Product Engineering

Folknoll know that sometimes you need a special feature to comply with clients requirements or to stand out in the crowd. That is why we offer a Standard Project Engineering service to adapt an existing product to match your needs.

### Design Service

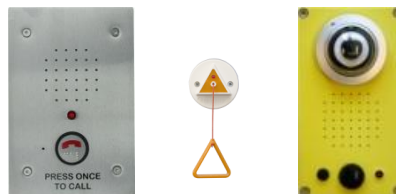
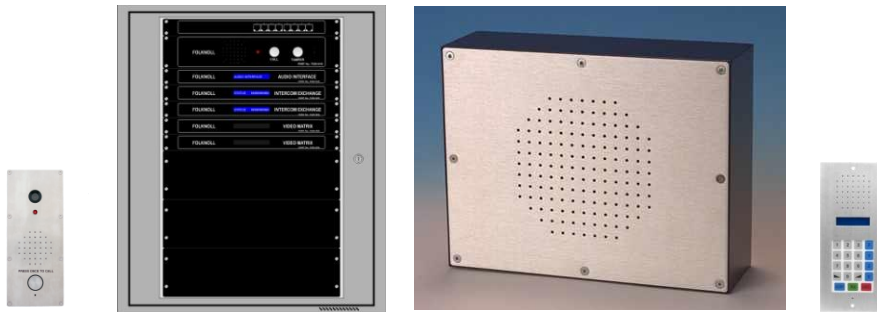
If your requirements cannot be met by modifying existing equipment Folknoll offer a full bespoke design service.

### Commissioning, Termination, Testing, Training

To help you get the job done fast Folknoll offer on-site remote commissioning, configuration and training services.

### Technical Support

Folknoll have a team of experienced engineers offering a full on-site or remote technical support service.



**Folknoll** 

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